



Avaya one-X® Mobile Telephony and UC Clients Device Compatibility List

The following list includes the makes and models of mobile devices that are currently certified and qualified to support the Avaya one-X® Mobile client applications.

February 2011 Update

NOTE:

Effective October 1st, 2009 – all older devices that are no longer being sold in the market by the carrier or the device manufacturer plus 90 days thereafter, are no longer going to be supported by one-X Mobile. Only the devices that are listed below (Telephony and UC) are to be supported and maintained for bug-fixes, field escalations and service packs.

Current Supported Devices as of February 2011:

- **Avaya one-X® Mobile Telephony Client**
- **Avaya one-X® Mobile UC Client**
- **Avaya one-X® Mobile Unsupported Devices**

New phones and devices are added to this list regularly. Please check with your Account Executive for the most updated list. If a particular mobile phone or device that your company has deployed is not listed on this list, it is possible that it is compatible, but just needs to be tested. Please contact your Account Executive with the details and they can request the device be included in the certification process.



[Main Page](#)

Avaya one-X® Mobile Telephony client: The Telephony client uses Feature Name Extensions (circuit-side signaling) for outbound calling and provides mid-call features such as Transfer, Conference. This client does not provide UC features such as Visual Voicemail, etc.

Avaya one-X® Mobile Telephony client supports Avaya Communication Manager and Avaya IP Office systems. Avaya one-X® Mobile does not require Avaya one-X® Mobile server.

Manufacturer	Model	Avaya one-X® Mobile Version	Device Firmware
Nokia	E51	v4.6.6	220.34.37 RM-244
Nokia	E63	v4.6.6	
Nokia	E66	v4.6.6	210.21.007
Nokia	E71	v4.6.6	210.21.006, RM-346
Nokia	6121	v4.6.6	VO4.09 RM-308
Apple	iPhone/3G/3GS	1.0.9	3.0.1
Nokia	E52	v4.7.5	021.013
Nokia	E55	v4.7.5	022.009
Nokia	E72	v4.7.5	021.024
Nokia	E75	v4.7.5	201.12.01
Nokia	6220 Classic	v4.7.5	04.13
			1.95.720.2
HTC	Touch Pro 2	2.0.2	WWE/Windows Mobile 6.1
			1.40.707.2(49069)
HTC	Touch Diamond 2	2.0.2	WWE/Windows Mobile 6.1



[Main Page](#)

Avaya one-X® Mobile UC client: The UC client uses Avaya one-X® Mobile server (packet-data signaling) and provides UC features such as Visual Voicemail, Corporate Directory Lookup, and uses data callback for outbound dialing. This client does not provide mid-call features.

Testing/Certification: The Avaya one-X® Mobile clients have been tested on selected US carriers, however the clients are carrier independent and should also work on other worldwide phones.

NOTE: The devices listed in this column refer to Avaya one-X® Mobile clients only. The newly certified devices are only tested with the current (active) Avaya one-X® Mobile server release such as 5.2 Service Pack 5.

Manufacturer	Model	Client Type
Apple	iPhone/3G/3GS	Apple (App Store)
BlackBerry	8820	RIM
BlackBerry	8830	RIM
BlackBerry	Curve-8310	RIM
BlackBerry	Curve-8320	RIM
BlackBerry	Curve-8330	RIM
BlackBerry	Curve-8520	RIM
BlackBerry	Curve-8900	RIM
BlackBerry	Bold-9000	RIM
BlackBerry	Storm-9530	RIM
BlackBerry	Tour-9630	RIM
BlackBerry	Pearl-8130	RIM
HTC	TouchDual	Windows Mobile
HTC	TouchPro	Windows Mobile
HTC	TouchDiamond	Windows Mobile
HTC	S740	Windows Mobile
Nokia	6120	Java
Nokia	6301	Java
Nokia	6500 Classic	Java
Nokia	6500-Classical	Java
Nokia	7310	Java
Nokia	7500	Java
Nokia	E51	Java
Nokia	E66	Java
Nokia	E71	Java
Nokia	N96	Java
Nokia	E72	Java
Nokia	E75	Java
Palm	755P	Palm OS
Palm	Centro	Palm OS
Samsung	BlackJackII(i617)	Windows Mobile
Samsung	Ace-i325	Windows Mobile
SonyEricsson	K850i	Java

Manufacturer	Model	Client Type
BlackBerry	Storm 2-9520	RIM
BlackBerry	Perl-9105	RIM
BlackBerry	Curve-9300	RIM
BlackBerry	Bold-9650	RIM
BlackBerry	Bold-9700	RIM
BlackBerry	Torch-9800	RIM
HTC	TouchPro 2	Windows Mobile
HTC	TouchDiamond 2	Windows Mobile



[Main Page](#)

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Use it at your own risk: These devices are not officially supported by Avaya and thus no bug-fixes or Service Packs will be applicable for these devices. There will be no support offered by Avaya for the Avaya one-X® Mobile client on these non-supported devices.

NOTE: If you're not able to select any of the unsupported devices during the first-time mobile user setup (PC Web client), then please manually navigate to app.avaya.com using your mobile device browser. You can then view and select appropriate app for these unsupported devices.

Manufacturer	Model	Client Type
BlackBerry	8703e	RIM
BlackBerry	7250	RIM
BlackBerry	7130c	RIM
BlackBerry	7290	RIM
BlackBerry	8700c	RIM
HP	6515a	Windows Mobile
HP	6920	Windows Mobile
HP	6925	Windows Mobile
HP	iPaq-910	Windows Mobile
HTC	3100	Windows Mobile
HTC	3125	Windows Mobile
HTC	8525	Windows Mobile
HTC	P3300	Windows Mobile
HTC	P4350	Windows Mobile
HTC	P6500	Windows Mobile
HTC	S620	Windows Mobile
HTC	S630	Windows Mobile
HTC	S710	Windows Mobile
HTC	S730	Windows Mobile
HTC	Touch	Windows Mobile
HTC	Touch Cruise	Windows Mobile
HTC	TyTN	Windows Mobile
HTC	TyTN II	Windows Mobile
HTC	Mogul	Windows Mobile
HTC	PPC 6700	Windows Mobile
HTC	Dash	Windows Mobile



[Main Page](#)

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Manufacturer	Model	Client Type
HTC	XV6900	Windows Mobile
LG	CU225	Java
Motorola	Q	Windows Mobile
Motorola	Q9c	Windows Mobile
MWg	AtomLife	Windows Mobile
MWg	AtomV	Windows Mobile
MWg	UBIQUIO-501	Windows Mobile
MWg	UBIQUIO-503G	Windows Mobile
MWg	ZinClI	Windows Mobile
Nokia	5310	Java
Nokia	5310 XpressMusic	Java
Nokia	6247	Java
Nokia	6500-Slide	Java
Nokia	8800 Arte	Java
Nokia	N80	Java
Nokia	N95-3 NAM	Java
Palm	650	Palm
Palm	680	Palm
Palm	700P	Palm
Palm	755P	Palm
Palm	Centro	Palm
Palm	Treo750w	Windows Mobile
Palm	650	Palm
Palm	680	Palm
Palm	700W	Windows Mobile
Palm	700WX	Windows Mobile
Palm	800W	Windows Mobile



[Main Page](#)

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Manufacturer	Model	Client Type
Samsung	830W	Windows Mobile
Samsung	i760	Java



[Main Page](#)

Avaya one-X® Mobile Telephony client: The Telephony client uses Feature Name Extensions (circuit-side signaling) for outbound calling and provides mid-call features such as Transfer, Conference. This client does not provide UC features such as Visual Voicemail, etc.

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Manufactu	Model	Avaya one-X® Mobile Version	Device Firmware
HTC	Touch Pro	1.0.28	Windows Mobile 6
HTC	Diamond Pro	1.0.28	Windows Mobile 6