



Avaya INTUITY™ AUDIX® 770 (IA770) Messaging Application

Enhance Customers' Communication System with
Embedded Call Answering and Messaging Capabilities

Solution Overview

The Avaya Intuity AUDIX 770 (IA770) Messaging Application enhances customers' communication system investments with call answering and messaging capabilities. The IA770 solution delivers voice and text messaging to help improve and simplify communications and information exchange within enterprises.

The IA770 application is ideal for small- to mid-size businesses and small locations of large enterprise customers who need a messaging application embedded in their IP communication system, S8300 Media Server, and G700 Media Gateway. It is available in three configurations: four ports/100 users, eight ports/300 users and eight ports/450 users. The IA770 application supports 35 languages.



Key Benefits

Avaya IA770 provides a number of benefits to customers, including:

- Improved communications through voice messaging and call-answering
- Automated Attendant features for enhanced customer service and associate productivity
- Networking capabilities for more complete and low-cost communication through messaging
- Multi-modal access to messages through the telephone, PC graphical user interface and speech commands through the Avaya Unified Communication Center solution enables users to access messages virtually any time, anywhere for higher productivity and enhanced customer service

New Enhancements

This new release (R1.3) of IA770 provides embedded voice messaging for the Avaya Communication Manager solution via the G700 and G350 gateway platforms, providing a cost-effective and feature-rich messaging solution for small- to mid-sized offices and branch offices. It includes voice message encoding updated from the Avaya proprietary CELP to industry-standard G.711 coding.

Technical Specifications:

- Max. Number of Users (Subscribers) – 450
- Max. Number of Analog Voice Channels – 8
- Max. Number of Networking Channels – 8
- Max. Hours of Message Storage – 100 hours;
30 minutes per mailbox

Learn More

To learn more, talk to an Avaya Client Executive or Authorized BusinessPartner. Also, visit avaya.com/learnmore/ip. For more information about Avaya and other award-winning solutions, visit avaya.com.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

reach
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a higher plane
of communication

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