



**AVAYA Intuity AUDIX LX**  
Release 2.0  
Installation Checklist

Release 2.0  
May 2007

© 2007 Avaya Inc. All Rights Reserved.

#### Notice

While reasonable efforts were made to ensure that the information in this document was complete and accurate at the time of printing, Avaya Inc. can assume no liability for any errors. Changes and corrections to the information in this document might be incorporated in future releases.

#### Documentation disclaimer

Avaya Inc. is not responsible for any modifications, additions, or deletions to the original published version of this documentation unless such modifications, additions, or deletions were performed by Avaya. Customer and/or End User agree to indemnify and hold harmless Avaya, Avaya's agents, servants and employees against all claims, lawsuits, demands and judgments arising out of, or in connection with, subsequent modifications, additions or deletions to this documentation to the extent made by the Customer or End User.

#### Link disclaimer

Avaya Inc. is not responsible for the contents or reliability of any linked Web sites referenced elsewhere within this documentation, and Avaya does not necessarily endorse the products, services, or information described or offered within them. We cannot guarantee that these links will work all the time and we have no control over the availability of the linked pages.

#### Warranty

Avaya Inc. provides a limited warranty on this product. Refer to your sales agreement to establish the terms of the limited warranty. In addition, Avaya's standard warranty language, as well as information regarding support for this product, while under warranty, is available through the Avaya Support Web site:

<http://www.avaya.com/support>

#### License

USE OR INSTALLATION OF THE PRODUCT INDICATES THE END USER'S ACCEPTANCE OF THE TERMS SET FORTH HEREIN AND THE GENERAL LICENSE TERMS AVAILABLE ON THE AVAYA WEB SITE <http://support.avaya.com/LicenseInfo> ("GENERAL LICENSE TERMS"). IF YOU DO NOT WISH TO BE BOUND BY THESE TERMS, YOU MUST RETURN THE PRODUCT(S) TO THE POINT OF PURCHASE WITHIN TEN (10) DAYS OF DELIVERY FOR A REFUND OR CREDIT.

Avaya grants End User a license within the scope of the license types described below. The applicable number of licenses and units of capacity for which the license is granted will be one (1), unless a different number of licenses or units of capacity is specified in the Documentation or other materials available to End User. "Designated Processor" means a single stand-alone computing device. "Server" means a Designated Processor that hosts a software application to be accessed by multiple users. "Software" means the computer programs in object code, originally licensed by Avaya and ultimately utilized by End User, whether as stand-alone Products or pre-installed on Hardware. "Hardware" means the standard hardware Products, originally sold by Avaya and ultimately utilized by End User.

#### License type(s)

**Designated System(s) License (DS).** End User may install and use each copy of the Software on only one Designated Processor, unless a different number of Designated Processors is indicated in the Documentation or other materials available to End User. Avaya may require the Designated Processor(s) to be identified by type, serial number, feature key, location or other specific designation, or to be provided by End User to Avaya through electronic means established by Avaya specifically for this purpose.

**Concurrent User License (CU).** End User may install and use the Software on multiple Designated Processors or one or more Servers, so long as only the licensed number of Units are accessing and using the Software at any given time. A "Unit" means the unit on which Avaya, at its sole discretion, bases the pricing of its licenses and can be, without limitation, an agent, port or user, an e-mail or voice mail account in the name of a person or corporate function (e.g., webmaster or helpdesk), or a directory entry in the administrative database utilized by the Product that permits one user to interface with the Software. Units may be linked to a specific, identified Server.

**Named User License (NU).** Customer may: (i) install and use the Software on a single Designated Processor or Server per authorized Named User (defined below); or (ii) install and use the Software on a Server so long as only authorized Named Users access and use the Software. "Named User," means a user or device that has been expressly authorized by Avaya to access and use the Software. At Avaya's sole discretion, a "Named User" may be, without limitation, designated by name, corporate function (e.g., webmaster or helpdesk), an e-mail or voice mail account in the name of a person or corporate function, or a directory entry in the administrative database utilized by the Product that permits one user to interface with the Product.

**Shrinkwrap License (SR).** With respect to Software that contains elements provided by third party suppliers, End User may install and use the Software in accordance with the terms and conditions of the applicable license agreements, such as "shrinkwrap" or "clickwrap" license accompanying or applicable to the Software ("Shrinkwrap License"). The text of the Shrinkwrap

License will be available from Avaya upon End User's request (see "Third-party Components" for more information).

#### Copyright

Except where expressly stated otherwise, the Product is protected by copyright and other laws respecting proprietary rights. Unauthorized reproduction, transfer, and/or use can be a criminal, as well as a civil, offense under the applicable law.

#### Third-party components

Certain software programs or portions thereof included in the Product may contain software distributed under third party agreements ("Third Party Components"), which may contain terms that expand or limit rights to use certain portions of the Product ("Third Party Terms"). Information identifying Third Party Components and the Third Party Terms that apply to them is available on the Avaya Support Web site:

<http://support.avaya.com/ThirdPartyLicense/>

#### Preventing toll fraud

"Toll fraud" is the unauthorized use of your telecommunications system by an unauthorized party (for example, a person who is not a corporate employee, agent, subcontractor, or is not working on your company's behalf). Be aware that there can be a risk of toll fraud associated with your system and that, if toll fraud occurs, it can result in substantial additional charges for your telecommunications services.

#### Avaya fraud intervention

If you suspect that you are being victimized by toll fraud and you need technical assistance or support, call Technical Service Center Toll Fraud Intervention Hotline at +1-800-643-2353 for the United States and Canada. For additional support telephone numbers, see the Avaya Support Web site:

<http://www.avaya.com/support>

#### Trademarks

Avaya and the Avaya logo are either registered trademarks or trademarks of Avaya Inc. in the United States of America and/or other jurisdictions.

All other trademarks are the property of their respective owners.

#### Downloading documents

For the most current versions of documentation, see the Avaya Support Web site:

<http://www.avaya.com/support>

#### Avaya support

Avaya provides a telephone number for you to use to report problems or to ask questions about your product. The support telephone number is 1-800-242-2121 in the United States. For additional support telephone numbers, see the Avaya Support Web site:

<http://www.avaya.com/support>

# System Installation Checklist

This installation checklist provides descriptions of the required procedures, in sequence, to use when you install an assembled, loaded, and tested (ALT) Avaya Intuity AUDIX LX system. You can use the [Install Guide](#) that includes all of the first-time installation processes in order, as well as backup procedures and component replacement steps.

**Note:**

If you need to install a feature for the customer on an ALT system, contact your project manager to verify the requirements and contact your remote support center.

The following table provides a checklist for the system installation including integration with most switches.

Task	Description	Comments and Screens	
1.	Review <a href="#">Installation Planning and Prerequisites</a> .	This section includes: <ul style="list-style-type: none"> <li>1 <a href="#">General precautions</a></li> <li>1 <a href="#">FCC statement</a></li> <li>1 <a href="#">DOC interference information</a></li> <li>1 Site preparation               <ul style="list-style-type: none"> <li>– <a href="#">Environmental considerations</a></li> <li>– <a href="#">Installation area considerations</a></li> <li>– <a href="#">Weight and space considerations</a></li> <li>– <a href="#">Power requirements</a></li> </ul> </li> </ul>	
2.	<a href="#">Gather the required tools</a> .		
3.	Verify that the switch has been administered in preparation for the new system.	See the switch administrator. Required switch administration is listed in <a href="#">Initial Switch Administration</a> .	
4.	Determine if you need to notify the LAN administrator to arrange for administration of the LAN for the system. <b>Note:</b> Avaya is not responsible for the installation, administration, or test of communications between customer PCs and the LAN.	See the LAN administrator. <b>Note:</b> Some LANs may be administered prior to your arrival on site. Other LANs require that the administration for a new machine be done at the time of installation because an open connection may cause the LAN to fail.	
5.	Review <a href="#">Demarcation Points</a> .	All systems, application dependent.	

## Installation Checklist

Task	Description	Comments and Screens	
6.	Review <a href="#">Security</a> issues.	All systems.	
7.	<a href="#">Unpack and check the shipment contents.</a>	Open boxes as instructed to <a href="#">reuse packing materials.</a>	
8.	Place the chassis in the designated operating area. Ensure sufficient airspace around it. .		
9.	<a href="#">Connect Peripheral Devices.</a>	This includes monitor, keyboard, and modem.	
10.	<a href="#">Connect the Analog-line Interface Cards</a> (voice cards).		
11.	Connect the LAN cable.		
12.	<a href="#">Power on the System.</a>		
13.	<a href="#">Check Voice System, Modem, and Network Addressing.</a>	<ul style="list-style-type: none"> <li>  System Status</li> <li>  Install Modem/Terminal Software</li> <li>  Network Addressing</li> </ul>	
14.	<a href="#">Load Language Packages.</a>	This is optional, depending on customer preference.	
15.	<a href="#">Load Switch Integration Software.</a>	<p><b>Note:</b> Before continuing, confirm that the switch integration you plan is generally available (GA). For more information about the GA integrations or to submit your integration for Controlled Introduction testing, see <a href="#">Switch Integration</a> in the Concepts and Features section.</p> <ul style="list-style-type: none"> <li>  Install Software</li> <li>  Switch Selection</li> </ul>	
16.	<a href="#">Administer the Switch Integration.</a>	If additional administration is needed, reference the applicable <a href="#">Switch Integration</a> procedures.	
17.	Perform <a href="#">Initial System Administration.</a>	Follow the Initial System Administration procedure for a complete listing of pages and screens to be completed.	
18.	Create <a href="#">remote administration</a> logins.	Create the logins and passwords for use within or outside of an intranet firewall.	

Task	Description	Comments and Screens	
19.	<a href="#">Activate Alarm Origination.</a>	<b>Note:</b> Complete this step if your location is outside of the United States. Installations inside the United States are set up automatically for alarm origination by the Remote Service Center.	
20.	Perform <a href="#">System Acceptance Testing.</a>		
21.	Perform a <a href="#">System Backup.</a>	<p><b>Important:</b> Avaya has tested and strongly recommends using Verbatim DVD+RW single-sided 1X-4X 4.7 GB media to back up system data. Using DVD+RW media from other manufacturers may cause problems backing up or restoring system data. An average of 70,000 subscribers with voiced names can be stored per DVD during an attended backup.</p> <p>The backup can be to the DVD+RW or to a LAN if so administered.</p>	

## Installation Checklist