

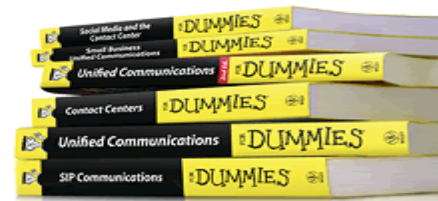
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The Guides for Dummies from Avaya puts you on the most current strategy path for your businesses' future

Resources!

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■ Guides for Dummies



On this page you will find the popular series of "Avaya's Guides for Dummies" books which have been specifically tailored to provide useful information about different aspects of Avaya's Communication portfolio. Sit back, relax and enjoy these treasures!

"Guides for Dummies" are now consolidated on this Page!!!

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■ Documents - "Avaya's Guides for Dummies"

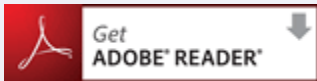
This is what we have to offer - Courtesy of Avaya

- [Collaboration for Dummies --- 11-2011](#)
- [Contact Centers for Dummies --- 09-2009](#)
- [Mobile Work Force for Dummies --- 07-2005](#)
- [SIP for Dummies --- 5-2009](#)
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- [VoIP for Dummies --- 5-2009](#)
- [VoIP Security for Dummies --- 5-2009](#)

■ "Dummies" Dictionary - Just in Case you need it!

- **Collaboration** - Communication with Everyone
- **Contact Center** - Call Center information made easy
- **Mobile Workforce** - Homebodies, Telecommuters and Road Warriors
- **SIP** - Session Initiated Protocol
- **SMB** - Small/Medium Businesses
- **UC** - Unified Communications





Presented by Telesavers

VoIP - Voice over IP

- **IP** - Internet Protocol

Quick Links

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Learn how to improve business success—increase productivity, differentiation, and profitability—by changing how your team collaborates. These free eBook from Avaya explain how to successfully implement group collaboration, video conferencing, messaging, and other Unified Communications solutions, so people can work across any media, from anywhere. Information workers are working away from the office, part of an ever growing trend to mobility. To keep collaboration flowing, and to protect productivity and customer service, businesses are incorporating mobile and video technologies into business processes. Avaya explores how enterprises are adapting as users, customers, and partners bring their own mobile devices into the workplace. Integrating mobility into business processes holds enormous potential to revolutionize the way businesses operate. But success depends on using trusted partners and best practices in developing security, management and control policies.

Avaya is the former Business Equipment Division of Lucent Technologies {2000} which was the former Business Products Division of AT&T {1996}.

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